

# E-BANKING APPLICATION FORM

**N B Bank**नेपाल बङ्गलादेश बैंक लि.  
Nepal Bangladesh Bank Ltd.

Nepal Bangladesh Bank Ltd.

..... Branch

Date: \_\_\_\_\_

I / We hereby apply for NB eBanking Service to enable me/us to avail user access to my/our accounts in your bank, and carry out transactions through the use of internet.

**Requested Services:**

1. Account Information

2. Balance Transfer

Yes ☐ No ☐

If Yes, Debit/Credit the link accounts

3. Third Party Balance Transfer

Yes ☐ No ☐**Account Details:**A/C No.: Name: Address: Tel. No (s):  Mobile No.: Email: **Accounts to be linked: (Optional)****Signatures**1. A/C No.: Name: 2. A/C No.: Name: 3. A/C No.: Name: 4. A/C No.: Name: 

I/We hereby acknowledge that I/We have received, read and understood the Terms and Conditions (undemeath) governing the use of e-Banking service and agree to abide by them unconditionally.

Applicant Signature

**For Bank Use Only**

Application checked, and signature verified by :

Name:

Signature

Date:

Application checked, and signature verified by :

Name:

Signature

Date:

**TERMS AND CONDITIONS RELATED TO EBANKING ("SERVICES") FACILITIES  
OF NEPAL BANGLADESH BANK LTD. ("BANK").**

1. To use e-Banking Service, user must maintain an account at a branch of the Bank.
2. The Bank reserves the right to determine and change from time to time the scope, timing and type of the Services to be made available.
3. The customer should keep the Customer Code / Password strictly confidential and undertake not to reveal such number to any person at any time under any circumstances. If the Customer Code or Password is misplaced then Bank should be informed immediately, with detail information on Account No, and Account maintaining Branch.
4. Customer can change password any time but cannot change user name (customer code).
5. The customer shall be fully responsible for any accidental/negligent and/or unauthorized disclosure of the User Name and/or the Password to any other person and shall bear the risks of the User Name-and/or the Password being used by unauthorized person or for unauthorized purposes or transactions.
6. Any instruction given in connection with the Services by the Customer, may not be rescinded or withdrawn. All such instructions given, as understood and acted on by the Bank in good faith, shall be irrevocable and binding on the Customer whether given by the Customer or by any other person using the related user name and password. The bank shall be under no duty to verify the identity or authority of the person giving any such instruction or the authenticity of such instruction apart from verifying the User name and the Password of the Customer.
7. The bank shall not be liable for any computer/cyber-crimes such as hacking etc. and shall not be liable for any unauthorized transactions and/or any transaction carried out by using illegal and fraudulent methods
8. The Bank reserves the right to charge fees in relation to the use and/or termination of the Services and to revise such fees at any time with or without notice to the customer. The Bank shall determine and notify the Customer about the rate of any fee from time to time, which shall be binding on the Customer. Fees shall be collected from the Customer in such manner and at such intervals as the Bank may specify. In addition to the Fees, the bank may prescribe minimum balances to be maintained in accounts for availing the Internet Banking facilities.
9. The Bank is automatically authorized to share the information with any other person/entity, including its third party agents as and when necessary according to existing law.
10. The Balance transfer facility (Dr / Cr) will be available within linked accounts or any third party account which customer has to specify while filling e-Banking application form.
11. Third Party Balance Transfer facility will be available for only crediting Third Party Account.
12. If the account is a Joint Account, the parties will be jointly and severally liable for all transactions arising from the use of e-Banking Facility.
13. The Bank will never ask customer about password once it is given to customer.
14. The Bank shall have the full discretion to cancel, withdraw or renew any e-Banking facilities extended to the customer without prior notice on any reasons given.
15. The Customer may terminate the use of the Services at any time by giving to the Bank prior written notice of a reasonable period.
16. The use of e-Banking Facilities shall be subject to the Bank's prevailing rules and regulations.
17. The Bank shall not be responsible for any loss or damage incurred or suffered by the customer as a result of non-acceptance of instructions given on e-Banking Facility.
18. The Bank will take reasonably practicable steps to ensure that its system in connection with the services are installed with proper security measures. The bank or any information provider warrants the services and the information are free of virus or other destructive features which may effect Customer's hardware, software or equipment.
19. The Customer shall be fully liable and responsible for all consequences arising from or in connection with use of the services and / or access to any information in the Internet, as the Internet usage is under the control of the Customer.
20. The services shall cease to be valid and the bank shall be entitled to the immediate restriction of the User in the event of:
  - a. Closer of the Account
  - b. Death of a User (provided it is notified to the bank)
  - c. Termination of the user authority in related account
  - d. Customer / user fails to maintain minimum balance in the related account
  - e. The bank stops the e-Banking service
21. The Bank shall at any time be entitled to amend, supplement or vary any of these terms.
22. These Terms & conditions will stand amended if law, government regulations or instructions issued by regulatory bodies, necessitate such amendments.